



Estd. 1892

ਖ਼ਾਲਸਾ ਕਾਲਜ ਅੰਮ੍ਰਿਤਸਰ

**Khalsa College Amritsar**

An Autonomous College affiliated to G.N.D.U., Amritsar

UGC Letter No. F.22-1/2013 (AC) Dt. 22-05-2013

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◆ A HERITAGE INSTITUTION AND COLLEGE WITH POTENTIAL FOR EXCELLENCE - Status conferred by UGC ◆  
◆ NAAC REACCREDITED "A" GRADE (CGPA) ◆ STAR STATUS CONFERRED BY DBT, NEW DELHI ◆ AN ISO CERTIFIED COLLEGE ◆

## Internal Quality Assurance Cell (IQAC) Action Taken Report on feedback Analysis (2020-21)

The feedback was obtained from various stakeholders and feedback analysis report was prepared. The suggestions received from various stakeholders were discussed with college authorities and then appropriate actions were taken.

The suggestion received from various stakeholders i.e. Alumni, Teachers, Students & Employers and the actions taken by the college regarding these suggestion are given below:

### Feedback Analysis: Alumni

As per feedback analysis report (2020-21), 42% of the alumni considered extracurricular activities as excellent, while 37% regarded them to be good. 48% strongly agreed, while 50% agreed that courses taught were helpful to pursue higher studies/career planning. 46% strongly agreed, whereas 53% agreed that the syllabus enhanced the employability of students. 92% alumni strongly agreed/ agreed that curriculum designed fulfilled the expectations of the students. 61% regarded quality of teachers as excellent, while 42% strongly agreed that curriculum was effective in developing innovative ideas of the students. 79% alumni considered campus life as excellent/good.

S No.	Feedback/Suggestions from Alumni	Action Taken
1.	Alumni meet should be organized on regular basis in the department so that Alumni could cherish their old memories attached with the departments and interact with the teachers and the students of the departments.	Alumni meets will be organized in different departments.
2.	College should arrange proper accommodation facilities for Alumni during their stay in the college for Alumni meet and Seminars/Conferences.	Lodging and accommodation facilities for the Alumni guests will be arranged by the College for upcoming events.
3.	College should provide IELTS Coaching to the students.	IELTS Coaching has been introduced by the College.
4.	Post Graduate Programs related to Pathology and Agriculture Extension should be introduced by the Agriculture Department.	Agriculture Department introduced M. Sc. (Plant Pathology) and M Sc. (Agriculture Extension and Communication).
5.	Punjabi Culture should be Promoted.	A 4-day Book fair was organized by College where different literary and cultural events were held to promote Punjabi Culture.

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Director /Co-ordinator  
Internal Quality Assurance Cell  
Khalsa College Amritsar



*Mukul*  
Principal  
Khalsa College Amritsar



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6.	Music Department needs practice room for the students of Music department.	New practice room has been provided.
7.	Biotechnology Department should have a separate seminar hall.	Separate seminar hall has been arranged for Biotechnology department.

### Feedback Analysis: Employers

As per feedback analysis report (2020-21), 43% of the employers regarded the innovative and creative skills of the student to be excellent/good, while 57% considered them as satisfactory. 86% agreed that the curriculum was effective in developing Innovative thinking. 43% considered the group discussion performance and the interview performance of the students as excellent. 29% employers regarded the overall subject knowledge of students to be excellent, while 43% found it to be good. 71% employers found punctuality of the students as excellent/good, while 71% strongly agreed/agreed that syllabus was relevant for employment. Ability to take extra responsibility was considered excellent/good by 43% employers, while it was considered satisfactory by 57% employers.

S No.	Feedback/Suggestions From Employers	Action Taken
1.	More practical knowledge needs to be imparted to the students of Food Science & Technology department.	One month training programs was conducted for the students at Skill Development Centre.
2.	More IT Skills and confidence is needed in the students of Computer Science Department.	More interactive sessions with the experts and eminent personalities were arranged for the students of Computer Science Department.

### Feedback Analysis: Teachers

According to feedback analysis report (2020-21), 48% of the teachers considered ICT skills for teaching as high, while 49% regarded them to be moderate. 63% teachers strongly agreed that curriculum was effective in developing entrepreneurial/leadership skills. 63% teachers strongly agreed, while 32% agreed that courses motivated the students to use various resources that were available in the college and outside for their effective learning. 58% teachers strongly agreed, while 37% agreed that course related activities were relevant in generating skills needed for employment/ self-employment. 94 % teachers strongly agreed /agreed that syllabus was a good balance between theory and lab work.

S No.	Feedback/Suggestions From Teachers	Action Taken
1.	Syllabus of Commerce Department needs to be updated according to the changing business scenario. Minor change were suggested in the syllabus of B Sc. (Hons.) Physics. Syllabus of Mathematics Department should be revised.	Syllabus of Commerce Department was updated and required changes were introduced in the syllabus of Mathematics and Physics Department.

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2.	ICT training is needed for the teachers to conduct online classes due to Covid.	ICT training was provided to teachers of various departments by the Computer Science Department for imparting knowledge to the students during online classes.
3.	Wi fi facility is required in all departments for the smooth conduct of online classes.	Internet facilities were provided in all departments for conducting online classes.
4.	Deficiency courses for the students of M Sc. Agriculture should be scrapped.	Deficiency courses were scrapped.
5.	Number of students should be reduced from 80 to 60 in each unit of B Sc. Agriculture.	Unit of 60 students in B Sc. Agriculture is proposed.
6.	In Biotechnology department the Chemical Store should be more spacious and organized.	Separate Chemical Room has been arranged in the Biotechnology department.
7.	Painting Exhibition should be arranged in Art Gallery by the students of Fine Arts Department.	Art Exhibition was organized at Art Gallery, Amritsar.
8.	Online Competitions/Extra curricular activities should be arranged.	Online Diwali festival was organized by the Fine Arts department. Poster making and Model making competition were organized by the Biotechnology Department.
9.	Value added courses should be introduced.	Value added course on vermicomposting will be introduced by the Zoology Department from the session 2021-22. Two Inter disciplinary courses on the Introduction to Computers and Office Automation will be introduced by the Computer Science Department from the session 2021-22.
10	Props and Costumes should be provided for the students of Theatre Department.	Props and Costumes were provided as per requirement.

### Feedback Analysis: Students

According to feedback analysis report (2020-21), 37% of the students strongly agreed and 45% agreed that syllabus was a good balance between theory and application. 49% students strongly agreed that syllabus generated interest of the students in subject area. 34% students strongly agreed, while 53% agreed that syllabus motivated the students to pursue higher education/research. 83% strongly agreed /agreed with the availability of learning resources in the college. 33% students strongly agreed, while 47% agreed with the relevance of various internship/field visits/guest lectures/assignments/seminars for skill development needed for employment/self-employment. 86 % students strongly agreed/agreed that syllabus was designed according to needs of national and global aspects.

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1.	Latest edition new books should be provided in the Library.	Books of new edition on different subjects were purchased by the college library.
2.	Workshops/Seminars, online interactive sessions between students and teachers should be organized.	Online interactive sessions were organized by the teachers to interact with students. Virtual labs were arranged to impart online practical knowledge to science students. Measures were taken to improve teacher- student interaction via whatsapp , E- mail, Google class room etc.. During 2020-21 session, mostly the online teaching mode was adopted. Virtual learning environment, primarily the google meet was used to conduct online classes. Online seminars were also conducted by various Departments.
3.	Voice training should be provided to the students of Theatre department to improve their acting skills.	Voice training was provided to the students of Theatre Studies Department.
4.	Literary events/Cultural programs should be organized by the students of Punjabi Department.	Four day Book Fair was held where various Literacy/cultural events were organized.
5.	Career counselling/Guidance should be provided.	Seminars were organized on career guidance.
6.	Skill development and job oriented courses should be introduced.	Vocational courses were introduced by Fashion Designing Department to enhance the skills of the students. Short term course was also introduced by the Music Department.

(Dr. Taminder Singh)

Coordinator, IQAC

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(Dr. Mehal Singh)

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